MINISTRY OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION

DEMAND NO. 14

Department of Consumer Affairs

(In ₹ crores)

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<tbody>
<tr>
<td></td>
<td>Revenue</td>
<td>Capital</td>
<td>Total</td>
<td>Revenue</td>
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<tr>
<td>Gross</td>
<td>1928.93</td>
<td>13.43</td>
<td>1942.36</td>
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<td>Recoveries</td>
<td>-19.10</td>
<td>...</td>
<td>-19.10</td>
<td>-261.00</td>
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<td>Receipts</td>
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<td>...</td>
<td>...</td>
<td>...</td>
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<tr>
<td>Net</td>
<td>1909.83</td>
<td>13.43</td>
<td>1923.26</td>
<td>2244.60</td>
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A. The Budget allocations, net of recoveries, are given below:

CENTRE'S EXPENDITURE

Establishment Expenditure of the Centre
1. Secretariat 96.27 ... 96.27 105.00 ... 105.00 96.26 ... 96.26 103.60 ... 103.60

Central Sector Schemes/Projects

Consumer Protection
2. Price Stabilisation Fund 1713.00 ... 1713.00 2000.00 ... 2000.00 11800.00 ... 11800.00 2700.00 ... 2700.00
3. CONFONET 33.63 ... 33.63 29.50 ... 29.50 29.50 ... 29.50 29.50 ... 29.50
4. Consumer Awareness (Advertising and Publicity) 33.89 ... 33.89 60.00 ... 60.00 42.50 ... 42.50 44.50 ... 44.50
5. Consumer Helplines 0.39 ... 0.39 0.50 ... 0.50 1.20 ... 1.20 0.50 ... 0.50
6. Consumer Protection Cell 8.84 ... 8.84 11.00 ... 11.00 7.05 ... 7.05 9.50 ... 9.50
7. Price Monitoring Structure 1.36 ... 1.36 2.00 ... 2.00 1.00 ... 1.00 2.00 ... 2.00
8. Strengthening Consumer Forum, Consumer Counseling and Mediation 3.51 ... 3.51 8.00 ... 8.00 2.66 ... 2.66 8.00 ... 8.00
9. Consumer Welfare Fund
   9.01 Consumer Welfare Fund 19.10 ... 19.10 261.00 ... 261.00 261.00 ... 261.00 263.50 ... 263.50
   9.02 Met from Consumer Welfare Fund -19.10 ... -19.10 -261.00 ... -261.00 -261.00 ... -261.00 -263.50 ... -263.50
   Net ... ... ... ... ... ... ... ... ...

Total-Consumer Protection 1794.62 ... 1794.62 2111.00 ... 2111.00 11883.91 ... 11883.91 2790.50 ... 2790.50

Legal Metrology and Quality Assurance
10. Bureau of Indian Standard
   10.01 Setting-up of Gold Hallmarking / Assaying Centers in India 1.00 ... 1.00 1.00 ... 1.00 0.50 ... 0.50 0.75 ... 0.75
   10.02 National System for Standardization 1.00 ... 1.00 1.00 ... 1.00 0.50 ... 0.50 0.75 ... 0.75
   Total- Bureau of Indian Standard 2.00 ... 2.00 2.00 ... 2.00 1.00 ... 1.00 1.50 ... 1.50
11. National Test House  

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<tbody>
<tr>
<td>Revenue</td>
<td>Capital</td>
<td>Total</td>
<td>Revenue</td>
</tr>
<tr>
<td>6.40</td>
<td>1.66</td>
<td>8.06</td>
<td>9.60</td>
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| 12. Strengthening of Weights and Measures  
Infrastructure and Strengthening of Regional Reference Standard Laboratories and Indian Institute of Legal Metrology  

Total-Legal Metrology and Quality Assurance  

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<th>Grand Total</th>
<th>18.94</th>
<th>13.43</th>
<th>32.37</th>
<th>28.60</th>
<th>55.40</th>
<th>84.00</th>
<th>23.55</th>
<th>34.19</th>
<th>57.74</th>
<th>33.95</th>
<th>46.05</th>
<th>80.00</th>
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Total-Central Sector Schemes/Projects  

| Grand Total     | 1813.56 | 13.43 | 1826.99 | 2139.60 | 55.40 | 2195.00 | 11907.46 | 34.19 | 11941.65 | 2824.45 | 46.05 | 2870.50 |

B. Developmental Heads  

Economic Services  

1. Industries  

2. Other Scientific Research  

3. Secretariat-Economic Services  

4. Civil Supplies  

5. Other General Economic Services  

6. Capital Outlay on Other Scientific and Environmental Research  

7. Capital Outlay on Other General Economic Services  

Total-Economic Services  

| Grand Total     | 1909.83 | 13.43 | 1923.26 | 2244.60 | 55.40 | 2300.00 | 12003.72 | 34.19 | 12037.91 | 2928.05 | 46.05 | 2974.10 |

Others  

8. North Eastern Areas  

9. Capital Outlay on North Eastern Areas  

Total-Others  

| Grand Total     | 1909.83 | 13.43 | 1923.26 | 2244.60 | 55.40 | 2300.00 | 12003.72 | 34.19 | 12037.91 | 2928.05 | 46.05 | 2974.10 |

Consumer Protection Cell: The provision is to ensure that Consumer Protection Act is made applicable. Expenditure for conducting annual meeting of Central Consumer Protection council, as well as celebrating National/World Consumers Day.

Price Monitoring Structure: The provision is for providing financial assistance to strengthen Price Monitoring Cell at Centre, States, as well as NIC.

Strengthening Consumer Forum, Consumer Counseling and Mediation: The provision is for setting-up of State/ District Level Consumer Fora in States/ UTs, as well as for providing financial assistance for basic office infrastructure in the newly set-up Consumer Fora. Financial Assistance is also provided for setting-up of Consumer Counselling and Mediation Centres in Consumer Fora Buildings.

1. Secretariat: The provision is for Secretariat Expenditure of the Department.

2. Price Stabilisation Fund: The provision is for maintaining buffer stock of pulses, onions and Potatoes and making sufficient availability of said commodities in the market so as to cool down the prices as and when required.

3. CONFONET: The provision is networking and providing hardware, software and Technical Support Persons to the Consumer Fora all over the country.

4. Consumer Awareness (Advertising and Publicity): The provision is for consumer education and awareness through advertisement and publicity.

5. Consumer Helplines: The provision is for setting-up and running of Consumer Helplines for resolution of grievances of Consumers.
9.01. **Consumer Welfare Fund:** The provision is for providing financial assistance to States/UTs for conducting Consumer Awareness Programmes and to reputed NGOs for conducting Testing and Comparative Testing of Consumer Goods.

10.01. **Setting-up of Gold Hallmarking / Assaying Centers in India:** The provision is for setting-up of Gold Hallmarking/Assaying Centres in India by providing financial assistance to private entrepreneurs. Training sessions are also conducted for Artisans.

10.02. **National System for Standardization:** The provision is for setting-up of standards at National/International Level by participating in various National/International fora.

11. **National Test House:** The provision is for setting-up/up-gradation of various Laboratories in the Field Offices of National Test House in which, testing of all commodities, including Heavy Machinery (excluding Fire Arms) is conducted.

12. **Strengthening of Weights and Measures Infrastructure and Strengthening of Regional Reference Standard Laboratories and Indian Institute of Legal Metrology:** The provision is for providing Machinery and Equipments to States/UTs for their Legal Metrology Laboratories. Financial Assistance is provided to the States/UTs for setting-up of working standards/secondary standards Laboratories, Controller Offices and Research and Development Centres.