

MINISTRY OF COMMUNICATIONS**DEMAND NO. 12****Department of Posts***(In ₹ crores)*

	Actual 2022-2023			Budget 2023-2024			Revised 2023-2024			Budget 2024-2025		
	Revenue	Capital	Total	Revenue	Capital	Total	Revenue	Capital	Total	Revenue	Capital	Total
Gross	32595.57	1476.67	34072.24	39156.43	1396.95	40553.38	35416.54	1580.70	36997.24	37654.64	1262.60	38917.24
Recoveries	-1139.24	...	-1139.24	-1300.00	...	-1300.00	-1200.00	...	-1200.00	-1300.00	...	-1300.00
Receipts	-10917.89	...	-10917.89	-13439.38	...	-13439.38	-11408.04	...	-11408.04	-12238.77	...	-12238.77
Net	20538.44	1476.67	22015.11	24417.05	1396.95	25814.00	22808.50	1580.70	24389.20	24115.87	1262.60	25378.47
A. The Budget allocations, net of recoveries and receipts, are given below:												
CENTRE'S EXPENDITURE												
Establishment Expenditure of the Centre												
1. Expenditure relating to establishment												
1.01 Pay and Allowances	19119.96	...	19119.96	23419.12	...	23419.12	19393.31	...	19393.31	21004.96	...	21004.96
1.02 Pensions	11099.15	...	11099.15	13251.96	...	13251.96	12000.00	...	12000.00	12500.00	...	12500.00
1.03 Other expenditures	980.01	15.10	995.11	1035.99	18.00	1053.99	2654.79	29.80	2684.59	2672.78	40.00	2712.78
1.04 Less Postal Receipts	-10917.89	...	-10917.89	-13439.38	...	-13439.38	-11408.04	...	-11408.04	-12238.77	...	-12238.77
<i>Net</i>	<i>20281.23</i>	<i>15.10</i>	<i>20296.33</i>	<i>24267.69</i>	<i>18.00</i>	<i>24285.69</i>	<i>22640.06</i>	<i>29.80</i>	<i>22669.86</i>	<i>23938.97</i>	<i>40.00</i>	<i>23978.97</i>
Central Sector Schemes/Projects												
2. Postal Operation	239.01	993.99	1233.00	120.86	1023.45	1144.31	131.87	1185.00	1316.87	140.40	85.58	225.98
3. India Post Payments Bank	...	400.00	400.00	...	250.00	250.00	...	250.00	250.00	...	250.00	250.00
4. Human Resource Management	18.20	3.56	21.76	28.00	6.00	34.00	36.07	1.40	37.47	36.00	6.00	42.00
5. Estates Management	...	64.02	64.02	0.50	99.50	100.00	0.50	114.50	115.00	0.50	133.00	133.50
6. IT Modernization Project 2.0	748.02	748.02
Total-Central Sector Schemes/Projects	257.21	1461.57	1718.78	149.36	1378.95	1528.31	168.44	1550.90	1719.34	176.90	1222.60	1399.50
Grand Total	20538.44	1476.67	22015.11	24417.05	1396.95	25814.00	22808.50	1580.70	24389.20	24115.87	1262.60	25378.47
B. Developmental Heads												
Economic Services												
1. Postal Services	20538.44	...	20538.44	24406.46	...	24406.46	22794.44	...	22794.44	24100.07	...	24100.07
2. Capital Outlay on Postal Services	...	1076.67	1076.67	...	1029.71	1029.71	...	1197.83	1197.83	...	913.45	913.45

(In ₹ crores)

	Actual 2022-2023			Budget 2023-2024			Revised 2023-2024			Budget 2024-2025		
	Revenue	Capital	Total	Revenue	Capital	Total	Revenue	Capital	Total	Revenue	Capital	Total
3. Investments in General Financial and Trading Institutions	...	400.00	400.00	...	250.00	250.00	...	250.00	250.00	...	250.00	250.00
Total-Economic Services Others	20538.44	1476.67	22015.11	24406.46	1279.71	25686.17	22794.44	1447.83	24242.27	24100.07	1163.45	25263.52
4. North Eastern Areas	10.59	...	10.59	14.06	...	14.06	15.80	...	15.80
5. Capital Outlay on North Eastern Areas	117.24	117.24	...	132.87	132.87	...	99.15	99.15
Total-Others	10.59	117.24	127.83	14.06	132.87	146.93	15.80	99.15	114.95
Grand Total	20538.44	1476.67	22015.11	24417.05	1396.95	25814.00	22808.50	1580.70	24389.20	24115.87	1262.60	25378.47
	Budget Support	IEBR	Total	Budget Support	IEBR	Total	Budget Support	IEBR	Total	Budget Support	IEBR	Total
C. Investment in Public Enterprises												
1. India Post Payments Bank	400.00	...	400.00	250.00	...	250.00	250.00	...	250.00	250.00	...	250.00
Total	400.00	...	400.00	250.00	...	250.00	250.00	...	250.00	250.00	...	250.00

1. **Expenditure relating to establishment:** Department of Posts incurs expenditure towards meeting its establishment expenditure and schemes/projects. Establishment expenditure is mainly for salary, pension, and all operational expenditure of the Department.

2. **Postal Operation:** The Postal Operations includes components of setting up of Speed Post Hubs and Parcel Booking Centres in larger cities, besides setting up of Road Transport Network and provisions of GPS in Mail Vans. The components of upgradation of Infrastructure in Mail offices, Parcel centres and International Business Centres are also included in this scheme along with setting up of 800 Dakghar Niryat Kendras(DNK) for the purpose of boosting postal e-Commerce booking. In order to strengthen the Postal network, opening of Branch Post offices in Left Wing Extremist affected areas and access to Post offices are also envisaged in the Rural Business. A new component of Common Services Centres is added with an aim of effective delivery of various citizen centric services like Pradhan Mantri Street Vendors' Athmanirbhar Nidhi Yojana (PMSVANIDHI), Pradhan Mantri Jan Arogya Yojana (Ayushman Bharat), Pradhan Mantri Shram Yogi Maan-dhanYojana (PM-SYM), Pradhan Mantri Laghu Vyapari Maan-dhan Yojana (PM-LVM) etc.

A support component for Promotion, Publicity and Marketing through Social media, Philatelic activities and other marketing strategies is being continued. In addition, objective of obtaining Quality of Services (QoS) certification for new Post Offices and renewal of existing QoS Certifications are also envisaged. It includes IT modernization project as part of erstwhile schemes IT 1.0 and IT 2.0.

3. **India Post Payments Bank:** Provision is for providing capital support to 'India Post Payments Bank'.

4. **Human Resource Management:** The provision is for Human Resource Management, including expansion of training facilities.

5. **Estates Management:** The provision is for Estates Management including construction of buildings.

6. **IT Modernization Project 2.0:** The provision is for IT Modernization 2.0 which was part of Postal Operation in 2023-24.